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STO TECHNICAL REPORT

PUB REF STO-MP-SAS-114-PPF

#### **ANNEX F**

#### Computational Scenarios and Arguments: An Al Approach to Structured Analytic Techniques

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# Computational stories and arguments: an A.I. approach

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## Introduction

- Computers can be very good at...
  - Sifting through huge datasets
  - Computing the effect of changes in hypotheses
- However, human analysts are needed to...
  - Interpret results
  - Use world knowledge to explore a wide range of possibilities
- So maybe they can work together?

### Introduction

- Analysts work with natural language text (or semi-structured arguments, scenarios)
- Computers can only understand structured, mathematical models



### Introduction

- Decision support systems for reasoning with evidence
- Principled ways of going from text to mathematical models, and back again
- Linguistic aspects
  - How do people express and interpret scenarios, probabilities, arguments?
- Mathematical aspects
  - What are the relations between mathematical models?
- Design aspects
  - What are the goals of the system?
- Psychological aspects
  - How do/should people reason?

# Example: A.I. for handling criminal complaints

- Online criminal complaints about trade fraud – Ebay, spoof websites
- Get structured information from online form + free text
- Apply analysis algorithms
  - Is the story complete?
  - Which position is acceptable?
  - Which evidence has the largest effect on the conclusion?

#### Overview

- Stories and arguments
- Extracting stories from text
- Detecting the type of story
   Checking the story for completeness
- Formal semantics for acceptance and sensitivity
  - Qualitative
  - Quantitative

#### **Stories**

- Causally coherent sequences of events – Scenario's, timelines
- Stories causally explain the evidence
- Alternative stories



### Arguments

- Inferences based on evidence

   Judicial reports, mind maps, argument diagrams
- Arguments provide evidence for conclusions
- Opposing conclusions are incompatible



#### Combining stories and arguments

Arguments to support and attack stories



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I bought a Samsung S3 from Wesley. I paid him 45 euros

Syntactic parsing

I bought a Samsung S3 from Wesley. I paid him 45 euros

- Syntactic parsing
- Named Entity Recognition



- Syntactic parsing
- Named Entity Recognition
- Relationship extraction



### Overview

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### Ontologies for story schemes

- Description logics can be used to capture story schemes
  - Typical fraud scenarios
- Connect stories to scenarios
  - Use machine learning to train an algorithm for new stories

#### Typical trade scenario



#### Connect scheme to story



#### Automated analysis

- Given enough examples, algorithms can be trained to automatically
  - Extract stories from text
  - Connect stories to schemes

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#### Story completeness

 Story completeness is a query on a Description Logic Scheme



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- Dialectic: the process of argument and counterargument
  - Abstract away from internal structure of stories/arguments, consider only attacks

 An admissible set S is one that is able to defend all its members: if a ∈ S is attacked by b, then b is attacked by c ∈ S









#### Software tools

#### Build story/argument graphs based on text – ova.arg-tech.org

en nusie – wat er vervolgens gebeurd is is ondudelijk. De opgeroepen politie treft in het huis van Johnny het lijk van vader aan met een kogelwond in het hoofd. Moeder, Nicole en Johnny worden meegenomen naar het bureau.

#### Johnny's verklaring

Noole belde me en ze zei dat ze met haar outers langs zou komen om spulen op te halen. Toen ze er waren begon vader meteen over dat ik haar met rust moest laten en dat ik nets waard was. Ik zei dat het alemaal zijn schuld was en dat hij zich er niet mee moest bemoeien, dat Nicole en ik van elkaar hielden. Toen zei vader dat ik een stomme zwarte was die niets waard was en ik werd boos en zei dat hij op moest houden. Hij duivde me dus ik sloej hem, ik was gewoon boos. Toen pal te moeder een pistool uit haar tan, zo'n kleine voor vrouwen. Ze nichtte die op mit en ik duivde haar ann weg. Toen hoorde ik een harde kinalen zeg vader sistorten en overal boos. It ben toen naar de telefonnel gelopen en heb julie gebeld.

#### Moeders verifiaring

Nacole was bang voor hem en wij zeiden dat we haar zouden isteunen. Toen we bij hem aankwamen begon hij meteen te schreeuwen en hij pakte Nicole vast. Man man duwide hem weg en toen piekte hij een pistool en schoot mijn man van dichtbij neer. Hij is toen in zijn auto wertrokken, ik denk om het pistool te verstoopen.

#### Patholoog anatoom

Dhr. Lemmers ("veder") is overleden door een kogel in zijn hersenen. Dr. waren geen brandwonden of krumporen op zijn koofd of idhaam. Hij had kneuzingen in zijn gezicht, die hij vermoedelijk voor zijn dood heeft oogelopen.

#### Politierapport

Johnny belde ons en zei dat we moesten komen. We vonden Johnny bij zijn huis naast de auto. Binnen zagen we een lijk, later bleek dat dhr.



#### Software tools

 Save analyses to database, export as various formats (svg, JSON, RDFs, Prolog) – aifdb.org



#### Software tools

 Compute acceptable sets of arguments – toast.arg-tech.org



### Quantitative reasoning

- Dialectical semantics allow for crude probability assessments
  - preferences between arguments
    counterarguments based on e.g. credibility
- However, for techniques such as
- sensitivity analysis, more fine-grained numerical information is needed
- Idea: translate stories & arguments to Bayesian Networks

#### **Bayesian Networks**

- Directed Acyclic Graph
  - Nodes are variables **Sent** = [Sent, ¬Sent]
  - Arcs represent probabilistic dependencies between nodes



#### **Bayesian Networks**

- Conditional Probability Tables give all probabilities for Pr(V | Par(V)).
  - Pr(Sent)=0.8; Pr(¬Sent)=0.2;
  - Pr(Complaint| Sent)=0.1; Pr(¬Complaint | Sent)=0.9 Pr(Complaint|¬Sent)=0.5; Pr(¬Complaint |¬Sent)=0.5



#### **Bayesian Networks**

- Given evidence, compute probabilities of interest
  - Pr(Sent | Email, Complaint)
     Pr(¬Sent | Email, Complaint)



### **Sensitivity Analysis**

- Given a network, how sensitive is a target node to fluctuations in probabilities
  - How much does Pr(Sent | Email, Complaint) depend on our estimations of Pr(Got\_wrong |Email, Complaint)?



## **Building Bayes Nets**

- Automatically translating structured stories/arguments to Bayesian Networks
- Missing information
  - Minimum amount of probabilities needed to draw a conclusion
- Ambiguous information
  - Story can be interpreted in different ways
- Ask questions to the analyst

### Conclusions



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